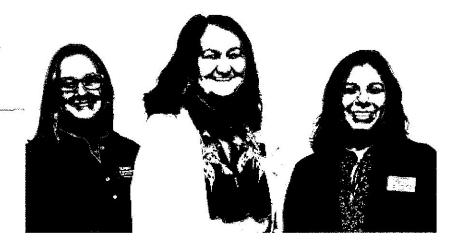
# SURREY

# BEHEALTHY AT HOME

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Surrey RN Care Managers provide clinical support and wellness checks in your home, answering questions and giving peace of mind.

# ADVOCACY AND SUPPORT

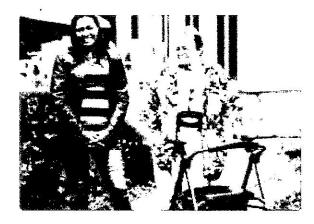
Surrey's professional staff is a resource for better health.

RN Care Managers can accompany you to medical appointments. They will aid in clearly understanding care plans, procedures needed, test results, and medications.

Their extensive clinical experience can help you receive optimal care.

# TRUSTWORTHY SERVICES

- MEDICATION MANAGEMENT, FILLING PILL BOXES AND REFILL REMINDERS
- ASSISTING WITH FOLLOW UP MEDICAL VISITS AND LABS, MONITOR VITAL SIGNS
- COORDINATE OTHER HEALTH AND SUPPORT SERVICES



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There are many reasons families and individuals turn to home services. Perhaps it's due to a chronic illness, or safety concerns for a loved one. Maybe it is only for a short recovery period after a hospital or rehabilitation stay. Whatever the reason when the time comes you need quality and trustworthy care.

What makes Surrey unique is our ability to provide a wide variety of services and integrate them with our inperson and virtual programs, meals, and transportation. Our services are tailored to meet each individual's needs at home, in senior living or other community settings.



#### **RN Care Management**

Our caring nurses will help with medication management; in-person and telemedicine visits, coordinate follow up medical visits and labs; monitor vital signs; evaluate nutrition, hydration, exercise, and more.



### Personal Care Services

Gentle assistance with bathing, dressing, grooming, medication reminders, grocery shopping, light housekeeping, and other personal needs.

### **Social Companions**

Caring, friendly social companions help you stay socially active as well as accompany you to doctor appointments, shopping, and errands. They also can assist with meal planning and preparation.

# Personal Finance Management

Assistance with all aspects of day to day finances. This service is tailored to your situation and may include managing bills, insurance claims, budgeting, organizing paperwork/files and gathering tax information.

## **House Cleaning**

Surrey's trusted, reliable home cleaners will keep your home clean and neat.

#### Live In Care

For those who need the security of having someone available to help 24 hours a day.

Call today for more information 610-647-9840 · SurreyServices.org

Surrey provides customized help with bills, mail, bank statements, tax information, budgeting, insurance paperwork and government forms.

The Personal Finance Manager will work with you to develop a customized service plan that may include:

- Develop a budget and track income and expenses
- Organize and purge files, pay bills and handle billing inquiries and disputes
- Sort, review and handle mail
- Reconcile banking and other financial accounts
- Review and advise on household utility services and plans
- Advise on selecting medical/prescription plans and manage medical insurance claims and disputes
- Review insurance policies, explain coverage and manage claims. Advise on LTC policies and handle claims.
  - Manage finances using Quicken software
  - © Compile and organize tax information
  - o Determine eligibility and file applications for government benefits
  - Assist with financial matters relating to funeral and cremation preplanning
  - Assist with financial and administrative tasks after the loss of a loved one

You retain control of your financial matters while Surrey takes care of the daily work.

The service is available in your home at affordable rates.

Call 610-647-9840 or visit our website at SurreyServices.org

Surrey offers free and fee-based transportation services designed to help you get where you need to go. Rides are provided by volunteers, Surrey drivers, and through partnerships with ROVER (Chester County) and DELGO Community Transit (Delaware County).

Reserve a ride for your doctor's appointment, hairdresser visit, grocery shopping, or even to Philadelphia Airport. Our staff coordinators work with you to find the best option for your schedule.

# **Special Services**

Surrey operates wheelchair accessible vans that enable our drivers to provide rides to individuals who use a wheelchair. Priority is given to Surrey members.

Surrey's holistic approach also extends to transportation. Surrey can assist with rides to and from medical procedures that require anesthesia such as endoscopy, colonoscopy, and cataract surgery. A Surrey nurse can be available if requested. Please call Surrey Home Care for more information, 610-647-9840.

#### **First Time Clients**

If you are new to Surrey transportation, your first step will be to register with ROVER for Chester County residents (484-696-3854) or DELGO if you are a Delaware County resident (610-490-3960) to verify your eligibility as a transportation client. There is no charge for this registration, but it can take up to 5 days.

Once you are registered, please call SURREY TRANSPORTATION 610-993-9493, at least 5 - 7 business days before you need your ride so that we may provide the best service. If you use a wheelchair or are traveling to the airport or into Philadelphia, please call 14 business days in advance.

# Call 610-993-9493 or visit our website at SurreyServices.org





